

Amendment Schedule

The purpose of subject amendment is to answer questions from prospective offerors. The RFP closing date of September 16, 2014 remains unchanged.

The following questions and government responses are provided:

Question 1: "The solicitation states that the public restrooms are to be cleaned on Saturday and Sunday as well. We were informed at the site visit that the public restroom is cleaned only Monday through Friday. Please clarify."

Government Response: Public Restrooms shall be cleaned 7 days per week in accordance with paragraph 6 of the PWS.

Question 2: "Are we only required to clean inside the public restrooms and outside steps and ramp as well?"

"Government Response: Yes, the contractor will be required to clean inside the public restrooms as well as the outside steps and ramp.

Question 3: "Will the successful offeror be allowed to store supplies, equipment and cleaning chemicals in one of the buildings next to the public restroom?"

Government Response: No, there is space in the administration building to store supplies.

Question 4: "Under the Services Summary Performance Objective SS-1 Facility Cleaning Service iii. Entrances/Parking Areas raises the question about cleaning the Parking areas that are not covered in the PWS and does not reflect a requirement in the PWS. Should the parking areas cleaning service actually be priced and if so which ones and what square footage and what type of cleaning? Sweeping power washing?"

Government Response: The Services Summary was modified to remove reference to "parking areas" and "upholstered furniture." In addition, the Period Cleaning Services Summary was revised to match the current scope of work. See revised page 22 of the attached PWS.

Question #5: "Under the Services Summary Performance Objective SS-3, vi Upholstered Furniture has no scope in the PWS and no schedule or frequency of performance."

Government Response: The response to question 5 is the same as the response to question 4.

End of Amendment

SERVICES SUMMARY (Continued)

Performance Objective	PWS Para	Performance Threshold	Remedy	Method of Assessment
SS-1 Facility Cleaning Service i. Non-Carpeted Floors ii. Carpeted Floors iii. Entrances/ Parking Areas iv. Dusting vi. Windows and Glass vii. Floor/Walk-Off Mats viii. Trash Removal	5.a., inclusive	No more than 4 valid defects per month	Re-performance Within 2 hours of notification	Periodic Validation, customer complaint
SS-2 Restrooms/Locker Rooms Cleaning Services i. Clean and Disinfect ii. Floors iii. Supplies iv. Drinking Fountains v. Trash Removal	5.b., inclusive	No more than 4 valid defects per month	Re-performance Within 2 hours of notification	Periodic Validation, customer complaint
SS-3 Periodic Cleaning Services i. Hard Floor Maintenance ii. Carpet Cleaning <u>iii. Air Registers/Grills</u> iiiiv. Light Fixtures iv. Window Exteriors <u>vi. High Dusting</u> v. Air Registers/Grills vi. Upholstered Furniture	5.c., inclusive.	0 defects per month	Re-performance Within 1 day of notification or a mutually acceptable timeframe to the COR, customer and contractor.	Periodic Validation, customer complaint
SS-4 Quality Control Inspection procedures are followed and documented in accordance with Contractor's Quality Control Plan (incorporated into contract after award).	15	1 valid defect per month	Contractor shall provide a written Corrective Action Report.	Periodic Validation, customer complaint

ATTACHMENT 2 MAXIMUM CLEANING FREQUENCIES

PWS Ref. (5.)	Item	Maximum Frequency
a.i. & b.ii.	- Hard floor sweep and spot clean	Daily*
a.i. & b.ii.	- Hard floor wet mop	Mon-Wed-Fri
a.ii.	- Carpet vacuuming and spot cleaning	Daily
a.iii. & a.iv.	- General dusting and spot cleaning	Daily
a.v.	- Interior window/glass door cleaning	Weekly
a.v.	- Entrance window/glass door cleaning	Daily
a.vi.	- Clean drinking fountains	Daily
a.vii.	- Clean kitchens, break rooms, and lunch rooms	Daily
a.viii.	- Floor (walk-off) mat vacuuming and spot cleaning	Daily
a.ix., a.x., & b.iv.	- Trash removal; plastic liner replacement	Daily*
a.ix. & b.iv.	- Trash receptacle disinfection	Weekly
b.i.	- Clean and disinfect restrooms	Daily*
b.iii.	- Stock restroom supplies	When low, but no less than two times per week
c.i.	- Hard floor maintenance	Quarterly
c.ii.	- Carpet maintenance (shampooing)	Quarterly
c.iii.	- Cleaning of air registers, diffusers, and grilles	Semi-annually
c.iv.	- Light fixture cleaning (with cover off)	Semi-annually
c.v.	- Window exterior cleaning	Monthly
c.vi.	- Additional dusting and spot cleaning	Monthly

* Daily services for the Public Restrooms shall be accomplished seven days per week, in accordance with PWS Paragraph 6, Contractor Work Hours and Work Days.